



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

YVONNE COPELAND • Director, Division of Child and Family Well-Being

July 24, 2024

FEDERAL EXPRESS

Ms. Yolanda Hill
Owner/CFO
Balanced Nutrition, Agreement #9460
112 N. Elm Street, Suite 504
Greensboro, NC 27401-2818
yolandahill@balancendnutritioninc.org

Ms. Yolanda Hill
Owner/CFO
Balanced Nutrition, Agreement #9460
5664 Marblehead Drive
Colfax, NC 27235
yolanrob@aol.com

Mrs. Renee Matthews-Jones
Chairman of the Board/Responsible Principal
Balanced Nutrition, Agreement #9460
14 Ponderosa Court
Greensboro, NC 27406
yrmatthews@wsfcs.k12.nc.us

RE: Review of Findings-Child and Adult Care Food Program (CACFP) Review 2023-2024

Dear Ms. Hill and Mrs. Matthews-Jones:

This letter concerns the findings from the Federal Fiscal Year 2023-2024 Compliance Review on Balanced Nutrition, Inc, Agreement #9460. The State agency has made multiple attempts to schedule an in-person exit conference, by email, telephone, and written communication, with no response.

A complete list of findings and finding descriptions have been attached for review. A summary of the review findings from the Sponsor level as well as findings from the facility level is provided below. Please note some areas have been noted as repeat findings from the compliance review conducted in Federal Fiscal Year 2023.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF CHILD AND FAMILY WELL-BEING

LOCATION: 5601 Six Forks Road, Building 2, Raleigh, NC 27609
MAILING ADDRESS: 1914 Mail Service Center, Raleigh, NC 27699-1914
www.ncdhhs.gov • TEL: 919-707-5800 • FAX: 919-870-4818

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

SPONSOR LEVEL FINDINGS:

Findings were noted in the following areas:

- Recordkeeping
- Civil Rights
- Programmatic Training
- Monitoring (*Repeat Finding*)
- Income Eligibility Applications and Enrollment Documentation (*Repeat Finding*)
- Meal Count Validation
- Menu Review (*Repeat Finding*)
- Fiscal Integrity (*Repeat Finding*)
- Administration

FACILITY LEVEL FINDINGS:

For Federal Fiscal Year 2024 a total of ten (10) facilities were reviewed this included five (5) centers and five (5) day care home providers.

The centers that were reviewed include: ABG Provider Services Child Care II, Apple Tree Wee School, Inc., First Class Preparatory School, Foundation Builders Academy, and Gingerbread Learning Center.

Findings were noted in the following areas regarding the centers:

- Recordkeeping (*Repeat Finding*)
- Civil Rights
- Monitoring
- Programmatic Training (*Repeat Finding*)
- Monitoring
- Verification of Income Eligibility Applications and Enrollment (*Repeat Finding*)
- Meal Count Verification (*Repeat Finding*)
- Meal Observation and Meal Pattern Analysis
- Menu Review (*Repeat Finding*)
- Approved Meal Service
- Fiscal Integrity

The day care home providers that were reviewed include: Kim Eaton, Sharon Harris, Jamie Johnson, Robrita McKoy, and Rosa Reddick.

Findings were noted in the following areas regarding the day care home providers:

- Attendance and Eligibility Data (*Repeat Finding*)
- Recordkeeping (*Repeat Finding*)
- Ethnic and Racial Data
- Civil Rights (*Repeat Finding*)
- Programmatic Training (*Repeat Finding*)
- Parental Notification
- Monitoring (*Repeat Finding*)

- Meal Count Verification
- Meal Observation and Meal Pattern Analysis (*Repeat Finding*)
- Five-Day Meal Count
- Menu Review (*Repeat Finding*)

In addition to the Compliance Review Report, you will also find disallowance forms with appeal rights for the test months within the compliance review of January 2024, February 2024, and March 2024. Disallowance forms for Gingerbread Learning Center for the months of February 2023, March 2023, June 2023, July 2023, August 2023, September 2023, October 2023, and February 2024 where claims were filed on the facility's behalf.

SUMMARY

The State agency recognizes that Balanced Nutrition submitted a notice to terminate their CACFP Agreement with the State agency effective April 30, 2024. Prior to the State agency receiving the request to terminate from Balanced Nutrition, a compliance review was scheduled to begin April 15, 2024. For this reason, the State agency had an obligation to complete the compliance review. If you have any questions, please contact Child and Adult Care Food Program Manager, Cassandra Williams at 919-218-0088 or by email at Cassandra.williams@dhhs.nc.gov.

Sincerely,

Mary Anne Burghardt

Mary Anne Burghardt
State Director, Child and Adult Care Food Program
Community Nutrition Services Section
Division of Child and Family Well-Being

CC: B. Tyler Brooks by email
Julie Y. Cronin by email
Rajeev K. Premakumar by email
Cassandra Ward by email
Janet Phelps by email
File

Enclosures: Compliance Review Report
Disallowance Forms